

## Cancellation Policy

If you need to change your appointment time we ask that you give us at least 4 hours notice. There will be a \$75 fee for cancellations of less than 4 hours. A short notice change or cancellation limits our ability to help another family. If you are questioning your decision you can always speak with one of our care coordinators, or ask to speak with the doctor. If the cancellation is due to the death of your pet there will not be a charge. Please call and let us know as soon as possible - we can help you make arrangements for aftercare.